

Committed to a Higher Standard In Protecting Traveler Data Privacy Only GDS Provider to Complete Safe Harbor Certification



Adding a new layer of confidence to your agency-customer relationships

If you are a Travelport-connected subscriber located in the European Union or Switzerland, Travelport has good news regarding your customers' data privacy. We are the only global distribution system (GDS) provider to complete Safe Harbor certification.

This means that Travelport meets the requirements of the European Union's Data Protection Directive, as well as Switzerland's legal requirements, to securely transfer traveler data from EU and Swiss travel agencies to the United States when conducting business through the Travelport GDS.

Secure border crossings apply to traveler information, too

Travelport takes the privacy of your customers' data seriously. Our global data processing center is located in the United States, and our Safe Harbor certification is part of an ongoing initiative to maintain safe and secure global transaction processing for every customer.

BETTER SECURITY FOR YOU AND YOUR VALUED CUSTOMERS

What does Safe Harbor mean for you and your customers?

EU- and Swiss-based travelers who book trips through your agency can have confidence that their personal data is being handled by a GDS provider that recognizes and complies with heightened data security standards.

What data is protected?

Travelport's Safe Harbor certification applies to personal traveler data that is processed in bookings and transactions through the Travelport GDS. Primarily, this includes data in traveler profiles and passenger name records (PNRs).

How else does Travelport protect your agency and travelers?

Travelport also completes an annual certification for Payment Card Industry (PCI) data security standards, reflecting the critical importance we place on transaction processing security across our GDS operations. Safe Harbor requirements cover a broader data set and comprise even more thorough privacy principles.



How did Safe Harbor come to be?

In the fast-evolving world of electronic commerce, a need arose to harmonize the differences between U.S. and European laws on privacy and data protection. The Safe Harbor framework was established by the European Commission, the government of Switzerland and the U.S. Department of Commerce for organizations that transfer personal data from Europe to the United States.

European Union and Swiss data protection laws have strict data transfer requirements, and Safe Harbor establishes a set of security and privacy standards. Safe Harbor-certified companies, including Travelport, voluntarily adhere to the key principles of the framework that ensure sound privacy practices and security systems.

Dedicated to providing trusted travel systems with reliable performance

To meet Safe Harbor standards for formal certification, Travelport conducted an extensive review and upgrade of our procedures, protocols, privacy policies and platform security systems.

As a GDS provider in compliance with Safe Harbor, Travelport is committed to:

- Meeting heightened standards of protection for personal traveler data
- Pursuing effective, state-of-the-art data security systems
- Enhancing the security of bookings, traveler profile data and transaction processing
- Employing sound and updated privacy policies and practices



Consider Travelport your safe harbor for conducting daily travel business

To learn more about Travelport's data security and privacy standards, contact your Travelport representative. More information is also available from the U.S.-EU and U.S.-Swiss Safe Harbor Frameworks information page at:

<http://export.gov/safeharbor>