

# Completely Automate the Ticket Re-Pricing Process

## Travelport Rapid Reprice™



- > Automate the airline ticket re-pricing process when traveller itineraries change  
Experience unprecedented speed, fare data accuracy and operational efficiency
- > Reduce your per-booking operating costs with industry-leading technology
- > Increase productivity by 75 percent with itinerary changes performed in seconds
- > Virtually eliminate debit memos and protect your revenues by ensuring ticket exchanges adhere to an airline's defined policy
- > Free your agents from the manual process so they can focus on new business
- > Enhance customer satisfaction and retention with speed, accuracy and superior service – including online self-service if you operate a Web site
- > Compete on par with the same re-pricing tool in use by major airlines and Web sites
- > Empower your agents and online customers to easily change travel dates, flights and city pairs, including adding new destinations to itinerary change requests – through easy-to-use templates and intuitive functionality

### *Do you struggle with the airline ticket re-pricing process?*

It probably won't surprise you to know that 20 to 30 percent of airline tickets issued today by travel agencies and travel Web sites are re-issues or exchanges. At Travelport, we understand your choices are limited in how you handle traveller itinerary changes, and that you must manually re-price and re-issue tickets. You know better than anyone what a drain it can be on your time, and how difficult it is to correctly interpret rules, taxes, penalties, refunds and collections. There are also data entry errors, which are inherent to any manual process, and they have consequences, too, such as debit memos and inconvenienced travellers.

Have you considered the alternative – a completely automated solution?



## **Travelport Rapid Reprice™ – the answer to re-pricing tickets**

Travelport Rapid Reprice can dramatically change the re-pricing experience for you and your customers. It is the industry's leading technology that completely automates this complex, time-consuming function. In use by leading airlines, travel agencies and some of the largest travel Web sites, Rapid Reprice does the searching and calculations for you – all of it. It researches old and new fares and rules, and generates a new, accurate and fully validated re-priced fare in less than one minute. Each newly calculated itinerary includes appropriate rules, taxes, additional collections, refunds, penalties and administrative fees.

### **Advanced technology makes your job easy**

Here's how Rapid Reprice works behind the scenes to automate your re-pricing process and streamline operations – from the front line to your back-office systems:

- Uses an exclusive pricing engine and comprehensive fares and pricing database to manage the otherwise complicated, labour-intensive manual process
- Integrates fare and rule categories from SITA and Airline Tariff Publishing Company (ATPCO), including Category 31 (Voluntary Changes), Category 35 (Net Fares), Category 25 (Fare-by-Rule) and Category 15 (Private Fares – currently applies to the Worldspan GDS and is coming soon to Galileo and Apollo)
- Incorporates 13 months of historical fare data and rules
- Processes PNRs with up to nine passengers, four different Passenger Type Codes (PTC) and 16 itinerary segments (group and C/PNRs currently do not qualify)

- Documents and stores all re-priced transactions in the PNR history, serving as a valuable agency accounting and research tool after travel has taken place
- Stores transaction history in the PNR in a reliable, consistent and standardised format to make your back-office research process fast and easy
- Works in conjunction with Travelport's negotiated fares management solutions to ensure private fares are included in the re-pricing process (currently applies to Worldspan solutions and is coming soon to Galileo and Apollo)

### **Why Rapid Reprice will work for you**

Our customers' efficiency, stability and success are the reasons Travelport continues to drive re-pricing automation at the global industry level. Rapid Reprice is the first and remains the most advanced solution of its kind. Once travel service providers experience its power, speed and accuracy, they don't want to operate without it. We're confident your experience will be the same.

More reasons Rapid Reprice is the solution of choice for a growing number of travel organisations:

- Serves as a complete re-pricing solution for every industry participant, including travel agencies, airlines, travel Web sites and multi-national agencies using multiple global distribution systems (GDS)
- Functions proficiently across multiple GDSs
- Has processed approximately 115 million transactions since it was introduced



## **Agency**

### **Dramatically improve your operating efficiency**

For more information about Travelport Rapid Reprice, contact your Travelport representative or visit us on the Web at: [www.travelport.com](http://www.travelport.com)