

# Automating the Ticket Re-Pricing Process

## Travelport Rapid Reprice™



### *Do you struggle with getting your airline tickets re-priced?*

It probably won't surprise you to know that 20 to 30 percent of airline tickets issued today require changes involving re-pricing, re-issues or exchanges. At Travelport, we understand your travel management company's (TMC) choices may be limited in how they handle itinerary changes on your behalf. Many of today's TMCs must manually re-price and re-issue tickets, which is a time- and labor-intensive process.

Manual processing can be a drain on your TMC's time and impact their ability to focus on finding lowest fares for your revised itineraries. It can also affect their service levels due to the difficulties in correctly interpreting rules, taxes, penalties, refunds and collections. As with all manual processes, there are data entry errors that have consequences, too, such as inconvenience to your travellers. Busy travellers need information fast and they don't need hassles when they arrive at the airport for travel.

There's an alternative for you and your TMC to consider – an automated re-pricing solution.

### **THE BENEFITS OF AUTOMATED TICKET RE-PRICING FOR YOUR ORGANISATION**

#### Reduce your travel-related costs

- > Enables your TMC to electronically calculate the cost impact of requested changes to an itinerary and provide alternative options that are in line with your travel policy

#### Drive efficiencies through your travel programme

- > Increases your TMC's speed and productivity by up to 75 percent, performing the itinerary change and re-pricing process within seconds
- > Reduces errors in fare quotes, collections and refunds by consistently and accurately applying airline fare rules, and ensuring adherence to each airline's defined policies

#### Enhance your travellers' experience and satisfaction

- > Frees up your TMC's time and resources, enabling them to better manage your travel programme and more proactively service your account
- > Gives your TMC the strategic tools they need to provide your travellers immediate, accurate responses to every itinerary change request



## *Travelport Rapid Reprice – the answer to re-pricing tickets*

Travelport Rapid Reprice dramatically changes the ticket re-pricing experience. It is the leading technology for automating this complex, time-consuming function, performing all of the searching and calculations for your TMC and allowing them to more efficiently and cost effectively manage your travel programme.

### *Why Rapid Reprice will work for you*

Our customers' efficiency, stability and success are the reasons Travelport continues to drive re-pricing automation at the global industry level. Rapid Reprice is the first and remains the most advanced solution of its kind.

Once you and your TMC experience the power, speed and accuracy of Rapid Reprice technology, you won't want your travel programme to be serviced without it.



### **HOW IT WORKS**

- > Rapid Reprice researches old and new fares and rules, and generates a new, accurate and fully validated re-priced fare in less than a minute.
- > Just as the name implies, rapid processing enables your TMC to provide immediate responses to itinerary change requests, rather than make your travellers wait.
- > All newly calculated itineraries include appropriate rules, taxes, additional collections, refunds, penalties and administrative fees, so that your travellers can ensure new prices adhere to your corporate travel policy.



**Travelport** 

**Corporate**

Discover the benefits of the most efficient ticket re-pricing technology

For more information about Travelport Rapid Reprice, visit us at [www.travelport.com](http://www.travelport.com), or send an e-mail to: [scd@travelport.com](mailto:scd@travelport.com)