

Introducing our NEW brand name, fresh NEW look and ENHANCED features:

Do you want to reduce those typical pre-departure enquiries from your customers and significantly improve your customer service level at no extra cost?

Then look no further than **Travelport ViewTrip™**. This comprehensive and flexible online itinerary tool empowers travellers to view, print and email their own itineraries, e-tickets and electronic expense receipts whenever they choose and wherever they are. Any itinerary changes made by an agent will be reflected online, ensuring customers are kept completely up-to-date.

Please visit

<http://www.viewtrip.com>

* Recommend this site to your customers today and improve your customer service *

The ViewTrip website now has a fresh new look and feel, with new colours and more content further enhancing the customers' experience. An easy to navigate layout allows users to customise the display format according to their preferred font size. Valuable content includes Maps, Driving Directions, Flight status and links to hotel property images.

ViewTrip is a true 'one stop shop' for all your travellers' pre-departure needs.

Why Use ViewTrip?

Easy access to online travel itineraries and information with ViewTrip:

- Essential pre-departure content ensures that customers have all the tools and information they need at their fingertips before they travel, including a Currency Converter, Flight status, Maps, Driving Directions, Passport and Visa information, Travel and Health advice, an Events Calendar and Weather conditions.
- Customers have the flexibility to view the site in the language of their choice as ViewTrip is available in multiple languages.
- The itinerary, e-ticket receipt and electronic expense receipt are print friendly and an itinerary summary displays a snapshot of all segments making the site quick and easy to use.

Features include:

- Availability online - 24/7; 365 days a year
- Language selection
- Maps
- Driving Directions
- Flight Status
- Links to Hotel Property Images



ViewTrip at a glance:

- Accessible 24 hours a day, 365 days a year, customers can access their itinerary information via any internet ready device without needing to contact the agent
- This easy-to-use browser-based tool gives the ability to view, print or email an itinerary, e-ticket or electronic expense receipt online, saving the agent time and money in posting or faxing this information
- All segments booked through the GDS, including any 3rd party content segments booked via Galileo Leisure, will be visible in the itinerary
- Customers can choose their viewing preferences for the site including preferred language, weather, font size and time settings
- ViewTrip provides a wealth of pre-departure travel information reducing pre-departure calls to agencies.



Technical Requirements

The following operating environment is required to get the most out of ViewTrip:

Hardware requirements:

- Intel® Pentium® II Processor
- Internet connection with a minimum 56kbps

Software requirements:

- Operating System: Windows '98, Windows 2000 or Windows XP
- Supported browsers include Microsoft Internet Explorer version 4.0 or higher, Mozilla, Opera, Safari or Firefox

For more information please contact your local Galileo Representative or Office. All specifications are subject to change without notice. Availability may vary between countries. Photography is provided for illustrative purposes only. Windows is a registered trademark of Microsoft Corporation in the United States and other countries.



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