

Any time, any place anywhere!

Online Check-in now available via Travelport's ViewTrip.com

You have heard of ViewTrip, Travelport's online itinerary and electronic ticket receipt, now let it work for your airline by enabling your customers to conveniently check-in online!

With over **141 million** trips booked each year through the Worldspan, Galileo and Apollo systems, wouldn't it be nice if those passengers turned up at the airport checked-in and ready to fly?

Think of the cost savings!

A 2007 study by a leading Market Research agency estimated that online check-in prior to arrival at the airport will save an airline on average over \$3.00 USD per passenger versus conventional airport check-in processes. If even 10% of those 141 million trips booked through the Travelport GDS were pre-checked-in online, that means potential savings of more than **\$42 million!** Activate Online Check-in with View Trip and be sure to get your share of these savings!

Think of the enhanced customer service you can provide!

Lengthy check-in queues are one of the most common causes of traveller frustration causing complaints. By enabling Online Check-in with Travelport View Trip, you can drive more traffic to check-in online rather than at the airport, reducing queues and ensuring check-in at your airline is easy and stress free for your customers.

The screenshot displays the 'Itinerary' page on the Travelport ViewTrip.com website. On the left is a navigation menu with categories like 'Travel Management', 'Travel Itinerary Tools', and 'Travel Advice & Information'. The main content area shows flight details for a British Airways flight (BA2860) on Tuesday, 18 November 2008. The flight is a Coach class from London Gatwick to Varna, Bulgaria. The departure is at 09:15 AM and arrival is at 02:40 PM. The page also includes a 'Remarks' section with the text 'PLEASE CHECK IN AT LEAST 1 HOUR PRIOR' and a 'Weather' link at the bottom.

Flight - British Airways		Tuesday - 18 November 2008	
Flight:	BA2860	Confirmation Number:	TEST Confirmed
Class:	Coach		
Depart:	London Gatwick Arpt London Gatwick GB Terminal N		09:15 AM Tuesday, November 18, 2008
Arrive:	Varna Arpt Varna BG		02:40 PM Tuesday, November 18, 2008
Seat:	Not Assigned	Stopovers:	0
Meal:	Yes	Mileage:	1419
Aircraft:	Boeing 737-400	Travel Time:	3:25
Remarks:	PLEASE CHECK IN AT LEAST 1 HOUR PRIOR		

Think of the efficiency improvement!

Time is money and checking-in for a flight doesn't have to involve your airport staff. Let your customers take control and do it themselves at their convenience with Travelport ViewTrip Online Check-in. This leaves your people free to focus on customer care and those time critical operational activities associated with getting your flight out efficiently and on time.

Travelport ViewTrip is a full service website designed to allow Travelport GDS connected agents to extend and deliver your high standards of customer services to travellers in a cost effective way.

ViewTrip is:

- Used by corporate, leisure and online travel agencies worldwide
- Available 24 hours a day, 7 days a week
- Functions as an e-ticket receipt and itinerary that can be easily emailed and printed
- Instantly reflects itinerary change both before travel and after travel begins
- Includes other traveller services like currency conversion, flight and gate information and access to traveller health information.

And now Travelport ViewTrip provides valuable Online Check-in capabilities!



“Midwest Airlines is pleased to provide customers the ability to check in online”

Carol S. Reda, Midwest Airlines' director of Distribution and E-commerce.

“This technology is proving popular with our travellers, who appreciate the convenience it offers.”

For more information about how your airline can offer Online Check-in capabilities, please contact your Travelport GDS Business Development Manager.