



Virtual CCT Enterprise Client Enhancements (90 minutes)

Delivery method

Scheduled Instructor-led Virtual Training.

Virtual classes are scheduled at a range of times to suit customers across different time zones. The start times are quoted in the course title and are ***always Australian Eastern Standard or Summer Time (Sydney/Melbourne time)***.

Audience

Intended for experienced consultants who are upgrading from CCT3.1 to CCT Enterprise. Untrained users are recommended our 2 day Client Management classroom course. Single branch functionality only. Talk to your Travelport Account Executive if you require multi-branching content.

Pre-requisites

- Completion of the CrossCheck Travel Client Management course.
- Use CCT client functionality on a regular basis.
- Access to the internet and a phone (preferably with mute functionality).
- Have knowledge of trip file creation, including accounting and document production

Course Value*

AUD 110.00 or NZD 110.00

* Current Galileo subscribers have a training allocation built into subscriber agreement.

Course Objectives

Upon completion of this course, consultants will be familiar with the functionality enhancements of CrossCheck Travel Enterprise.

Key topics covered in this course:

- New fields on the front trip tab.
- Additional service type codes.
- Additional ticket & cheque requisition types.
- Additional tabs within trip files (Docs and Overview).
- Deactivation of creditor/debtor files
- Trip file documentation using Narratives.
- Use the 'My Files' area
- Use the 'AB Text' area