

CrossCheck Travel Enterprise

Mid/Back Office Training for Colleges

CrossCheck Travel Enterprise is the latest version of our market-leading mid/back office solution, providing travel accounting and client management processes for agencies with single or multiple branches.

We offer colleges a full travel agency version of CCT Enterprise which interfaces seamlessly with Galileo Desktop to deliver end-to-end travel agency workflow. A dedicated college training database provides all the relevant codes and standards to replicate a typical travel agency configuration.

Why CCT Enterprise?

Why do over 900 travel agencies across Australia use CCT? Here are some of the benefits they gain from our mid/back office solution:

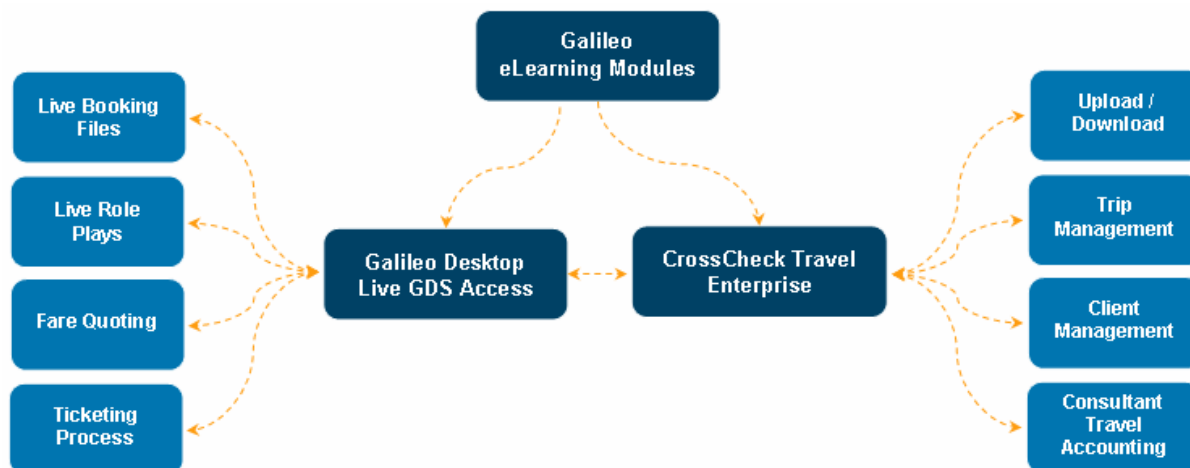
- Centralised accounting functions for streamlined, shorter workflows and resource optimisation
- Standardised reporting across the organisation – more accurate operations
- Seamless integration with Galileo products minimising re-keying of data.
- Allows for stringent security controls
- Includes Client Report Management functionality for proactive marketing
- Single repository enables budgeting and forecasting capabilities for efficient business planning and cost management



Travelport Learning & Development... training at your fingertips!

Travelport College End-to-End Package

Combine CCT Enterprise with Galileo eLearning, our self-paced online learning modules, and Galileo Desktop, live GDS access, and you have a comprehensive training program that meets the requirements set out by the new Service Skills training package.



Travelport Instructor Accreditation

Once CCT Enterprise is implemented, you are eligible to join our Instructor Accreditation Program which includes:

“Train the Trainer”

These face to face, classroom sessions will be conducted by a Travelport Learning & Development Instructor and are designed to help college trainers plan and deliver best practice training. These sessions will be scheduled for non teaching weeks throughout 2009.

“Virtual Updates”

Updates on Galileo’s GDS, product enhancements and changes to industry practice will be offered via scheduled web-enabled communication technology (WebEx).

Online Learning Community

On joining the L&D Program, instructors will be invited to participate in an online learning community website. This site will provide a forum to facilitate a community of best practice amongst members including teaching, content and idea sharing. The site will also be a resource for training materials, software access instructions and troubleshooting resolution.

Learning Material

Travelport will support its college program with the delivery and maintenance of new instructor lesson plans and student workbooks via its online learning community website.

Electronic Certification

A new electronic certification process will allow accredited instructors to issue certificates which are recognised by our Service Centre and ensure that students qualifications and skills are acknowledged the day they enter the workforce.

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