

## Alex Fitzpatrick to take up newly created senior role based in the UK as Kaylene Shuttlewood officially joins Travelport as General Manager for the Pacific Region

5 November 2014

Following an earlier statement in August, Travelport is pleased to announce that Kaylene Shuttlewood has officially joined the company as General Manager, Pacific. Incumbent Alex Fitzpatrick will be relocating to Travelport Headquarters in the U.K. to take up a senior role as Head of Global Payments & Settlements Portfolio, starting from December.

Effective immediately, Kaylene will oversee Travelport's commercial operations and drive business growth across the Pacific region. She will also be responsible for leading and supporting the deployment of Travelport's industry-leading technologies to customers in Australia, New Zealand and the Pacific Islands, as well as managing Travelport's distribution partner in Papua New Guinea.

Kaylene joins Travelport with 25 years of experience in senior commercial roles based in Australia, U.K., and the U.S.A, including a successful 23-year tenure with various businesses under the Helloworld Group such as – Concorde Travel, Air Tickets, Stella Travel UK, Airline Representation (GSA). In her most recent role, Kaylene was the Head of Affiliate Network for helloworld and led the product department in the sourcing and distribution of travel deals and offerings to helloworld brands across a multi-channel strategy.

Kaylene is based in Sydney and reports into Mark Meehan, Managing Director, Asia-Pacific, and has been working closely with Alex to ensure a smooth transition.

Alex's new role – Head of Global Payments & Settlements Portfolio – is a newly created position which focuses on growing the scale of Travelport's payment offering through eNett, majority-owned by Travelport, as well as all other payment channels, along with further investment in operational capabilities, sales and marketing, and targeted geographic expansion to increase adoption and penetration rates. Payments is one of the core components of Travelport's Beyond Air initiative – which also includes hospitality and advertising – offered through Travelport's Travel Commerce Platform.

Alex was appointed General Manager, Pacific in July 2012. Prior to joining Travelport, Alex was based in London as a Director for Travel Management Solutions (TMS), as well as having worked for IATA in Geneva where she was responsible for their BSP (Billing and Settlement Plan) operations in Europe, Middle East and Africa. Earlier in her career, Alex held various senior management roles with Galileo International over a number of years including product management and distributor sales.

In her new role with Travelport, Alex will report to Bryan Conway, Chief Marketing Officer.

**Comment from Mark Meehan, Managing Director, Asia Pacific, Travelport:** "I am pleased to formally welcome Kaylene to Travelport, and look forward to working closely with

her to grow our footprint across the Pacific region. I'd also like to thank Alex for her leadership and contribution over the past two and a half years and wish her the best as she embarks on a new journey within Travelport."

**Comment from Bryan Conway, Chief Marketing Officer, Travelport:** "Our Beyond Air portfolio has experienced year-on-year double digit growth and is a significant part of our overall vision to redefine travel commerce. The industry has recognised the importance of having efficient and secure payment methods integrated within their usual workflow and Alex's new role will be critical to the expansion and delivery of our payments offering. Her leadership qualities and relevant experience, particularly in BSP management and corporate travel management, will help both her and Travelport achieve new heights in this space."

## About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

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