

Congratulations to The Appointment Group for winning the GTMC/Travelport Award

4 November 2014

Langley, UK

Travelport (NYSE:TVPT), a leading Travel Commerce Platform providing distribution, technology, payment and other solutions for the \$7 trillion global travel and tourism industry, congratulates The Appointment Group for winning the Guild of Travel Management Companies (GTMC) Innovation Award, in association with Travelport. This accolade recognises travel management companies which design original technology to enhance productivity and deliver greater efficiency for customers. The Appointment Group (TAG) became the third winner of this coveted award after it created a global booking and reporting system called TAG Desktop.

TAG Desktop provides a central system for all booking files and passenger profiles, and interacts with all types of content platform. The product presents information consistently, worldwide and can be accessed in all of TAG's overseas territories, removing the need for a different system for each currency. The system enables several profiles per traveller which allows for differentiation between travel preferences and also prompts agents about expiry dates and cancellation charges. TAG Desktop is supported by Filemaker Pro, Travelport, Navitas and MaJic solutions Ltd which contribute to its flexibility, ease of use and agile content management. The product also interacts with GDS, web and app platforms.

Simon Ferguson, Managing Director, UK & Ireland at Travelport, said: "Congratulations to The Appointment Group for winning this prestigious award for its TAG Desktop, an innovative and practical solution which improves customer efficiency and productivity. The Appointment Group is the third winner of this special award, and Travelport is pleased to be recognising TMCs that are designing original technology that enhances productivity and service levels."

Joint Chairman and CEO of TAG, John Gianquitto, said: "All TMCs aspire to a global system, but it is not easy to bridge currencies and cultures to create technology that provides a central repository for all management information and client details with multi-currency capacity. The benefits we are receiving from TAG Desktop with regard to increased productivity from staff, coupled with having created a truly global system that gives our clients consistency throughout our global office network, is testimony to our decision to make this crucial investment. This has of course been further demonstrated to us by winning this prestigious GTMC/Travelport award."

The award ceremony took place at the GTMC Autumn Conference at the Park Plaza Victoria on Monday 3 November 2014.

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

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