Travelport

Travelport's Cabforce sees enthusiastic levels of adoption in Africa

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Over 70 Cabforce applications downloaded in South Africa and Namibia

Travelport, a leading Travel Commerce Platform providing distribution, technology, payment and other solutions for the $7 trillion global travel and tourism industry is delighted to announce the success of its Cabforce application in Africa, where over 70 applications have been downloaded in South Africa and Namibia, more than any other part of the world.

Cabforce was developed by Travelport's Developer Network (TDN) using the Smartpoint Software Developer Kit (SDK) and enables agents to book taxis and transfers services in real-time, within their workflow. It can save agents' time, increase their efficiency and reduces costs by streamlining taxi and transfer bookings in a few simple click, as well as read itinerary details helping avoid repetition and reduce errors.

The technology also brings peace of mind for travelers and agents alike, with each ride confirmed and guaranteed, flat-rates shown before booking removing uncertainty, tips included meaning no cash payments required and a 24/7 customer service provision in English for whenever plans change.

Additionally, Cabforce supports agencies to mark up the ride price both at integrated tools and online sales channels, with Markup shares paid back to agencies on a quarterly or monthly basis, according to the agreement.

Robyn Christie, General Manager – Southern Africa at Travelport, commented: "Cabforce is proving popular in Southern Africa, highlighting the fact that the travel sector in the region is becoming increasingly technologically-savvy. We've been listening to our customers and created a solution in the form of a new application that benefits them in terms of enabling agents to sell and access content the way they want to."

He continued: "Cabforce is an excellent example of how Travelport is not just creating apps, we're delivering new ones that are providing the industry with innovative solutions, supporting agents and adding value on a commercial level."

About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over $2.5 billion in 2018, Travelport is

headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

Media Contacts

Karen Morrison
PR Manager, Africa, Middle East and South Asia
E-mail: karen.morrison@travelport.com
Tel: +971 52 656 5962