

## Travelport's mid-back office solution now with helloworld integration

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### Enhanced CrossCheck Travel Enterprise now launched in the Pacific region

Travelport, a travel commerce marketplace providing distribution, technology, payment and other solutions for the \$7 trillion global travel and tourism industry, today announces significant upgrades to its mid-back office solution, CrossCheck Travel Enterprise (CCTE) – a client management, fulfilment and financial management solution available to travel consultants in Australia, New Zealand and Fiji.

The latest enhancements to CCTE include integration with helloworld's leading wholesale brands Qantas Holidays, Viva! Holidays, and New Zealand based GO Holidays.

Travelport-connected travel agents using CCTE who book holiday packages with Qantas Holidays, Viva! Holidays and GO Holidays can now seamlessly import booking travel data directly into CCTE. This includes financial information and client itineraries for each booking, significantly increasing agent productivity by reducing the need for manual data entry.

Commenting on this enhancement, Fiona Dalton, Manager National Industry Sales for Qantas Holidays and Viva! Holidays, said, "Our preferred agency partners involved in the development of the new CrossCheck Travel Enterprise with Travelport are all experiencing positive business results. Reported benefits include time savings of up to 15 minutes per booking, improved accuracy and more streamlined workflows. The integration has been eagerly awaited by many of our agency partners, and so far the feedback has been overwhelmingly positive."

CrossCheck Travel Enterprise has also been modified in other areas, including itineraries, client files and transactions, improving productivity across the board.

"This significant enhancement was the result of our successful partnership with helloworld, Qantas Holidays and Viva! Holidays, as well as the invaluable feedback received from travel consultants within the helloworld network. We are extremely pleased with the increased efficiencies the new CrossCheck Travel Enterprise now offers," said Robert Clark, Director of Strategic Accounts at Travelport.

### About helloworld

helloworld is a nationwide network of independently owned and operated stores, offering Australian travellers unparalleled convenience, industry-leading service and the best value, tailor-made holidays.

helloworld has been creating lasting travel memories for more than 40 years through the Harvey World Travel, Jetset Travel, Travelworld and Travelscene American Express brands.

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