

Travelport signs up South African Airways

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SAA becomes the first airline in Africa to sign up for Travelport's Rich Content and Branding technology



South Africa

Travelport, a leading Travel Commerce Platform providing distribution, technology, payment and other solutions for the \$7 trillion global travel and tourism industry, today announces a further merchandising milestone as South African Airways (SAA) becomes the first carrier in Africa to sign up for Travelport's Rich Content and Branding.

Travelport Rich Content and Branding is highly progressive technology which enables airlines to more effectively control how their fares are visually presented and described on travel agency screens, bringing them more in line with the airline's own website experience. Now in final testing and due to be launched later in the year on Travelport Smartpoint agency desktops, Rich Content and Branding allows travel agents to access photos, images and extended descriptions aggregated into their usual booking flow to better inform and encourage customers' purchasing decisions around fares such as cabin type, seat type, meals, baggage allowance and ticket flexibility.

The solution has received significant support and interest from airlines with more than 60 airlines having signed up, including leading carriers such as Delta, Ryanair, British Airways, Iberia, easyJet, Hainan Airlines and United Airlines.

“South African Airways continues to expand its range of dynamic travel products tailored towards our increasingly sophisticated customers and we are pleased that the merchandising technology offered through Travelport’s Travel Commerce Platform enables us to differentiate ourselves more easily,” commented Sylvain Bosc, Chief Commercial Officer of South African Airways. “We look forward to continuing to improve the shopping experience for our customers and their agencies through Travelport's distribution.”

Will Owen Hughes, Senior Director Airline Services, Travelport Africa, Middle East and South Asia, commented, “It is significant for Travelport to have signed up the largest airline in South Africa for our Rich Content and Branding technology and we look forward to implementing this with them over the coming months. The travel industry in Africa continues to grow and we’re convinced the availability of this industry-leading merchandising technology will be valued by travel agencies.”

He continued: “The signing of more than 60 airlines for our Rich Content and Branding technology indicates that our airline partners fully support and share our views on the benefits it presents in terms of how fares and ancillaries are presented to travel agents.”

About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world’s leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

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