

VIP Service signs multi-year agreement with Travelport

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Major Russian travel company commits to Travelport

VIP Service, the leading travel consolidator in Russia, has signed a multi-year extension of its technology and content agreement with Travelport to further enhance the service it provides to customers. In addition to its consolidator operation, VIP Service also operates Biletix, a top three online travel agency which also utilises a number of Travelport applications including Galileo Web Services and e-Tracker.

As part of the new agreement, VIP Service will begin using Travelport's Flex product on their website to enable travellers to find low fares based on flexible travel dates – a type of search that is becoming more and more popular.

“Working with Travelport these past few years has proven to be an excellent decision that has enabled our business to flourish,” said Dmitry Gorin, General Director of VIP Service Holding. “As we continue to focus on growth and providing a first-class service to our customers, renewing our agreement with Travelport makes complete business sense.”

Maria Yakushkina, Country Manager Russia at Travelport, said: “VIP Service offers an excellent service to travel agencies and consumers in Russia and we are delighted to continue providing the technology and content behind them.”

About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

About VIP Service

The parent company of VIP Service, Vip Service Holding was founded in 1993 and currently employs more than 1,400 people. Vip Service Holding is Russia's largest consolidator of airline and railway bookings, and the main agent for national carriers such as Aeroflot and Russian Railways (RZD). Their services are provided to over 5,000 sub-agents from the Moscow-based headquarters and six regional offices in Saint Petersburg, Yekaterinburg, Rostov-on-Don, Tyumen, Novosibirsk, and Irkutsk.

In 2008, Vip Service Holding launched Biletix, an online travel agency. Today, Biletix is one of the top three

portals for ticket reservation and sales in Russia.

Almost eight million passengers fly every year with travel documents generated by Vip Service Holding. In addition they sell over three and a half million railway tickets.

Media Contacts

Travelport Matt Hennessey

Tel: +44 (0) 1753 288329

E-mail: matthew.hennessey@travelport.com

Arina Pavlenko

Tel: +7-495-626-5012

E-mail: marketing@vipservice.ru

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