

## Res2 and Travelport sign new agreement with WOW air for iPort DCS

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WOW air streamlines passenger services and ground handling with iPort DCS



Res2 BV and Travelport (NYSE:TVPT), a leading Travel Commerce Platform, announce a new agreement with WOW air for deployment of the web-based airline departure control system, iPort DCS.

WOW air, the Icelandic low cost carrier, will utilise the iPort Departure Control Suite (DCS), developed by Res2 and Travelport, to support WOW air's entire fleet and network.

The iPort DCS provides ready-made solutions for kiosk, bag drop, internet check-in and full compliance with security demands from North American and European authorities. The system also offers all the required functionality for multi-channel passenger check-in and for load control via an intuitive graphical interface. Easy to learn and use, this leads, on average, to a 25%+ productivity gain<sup>[1]</sup>. An efficient and flexible DCS for ground handling, it can be deployed and maintained cost-effectively which is a huge advantage over other DCSs.

iPort's iSales module will enable WOW air to easily create and manage any ancillary products or service they want to sell across all customer touchpoints, including check-in, online and mobile. The carrier will benefit from Res2's proven record of delivering a flexible, scalable product which enables the highest levels of efficiency in passenger services and ground handling.

Pétur Friðgeir Jónsson, Chief operations manager at WOW air, said: "After an extensive product search it was clear that iPort was the product to boost our self-service capabilities and also

support our ancillary sales concept. We were impressed by the solutions on offer from iPort and are convinced that iPort will facilitate our ambitions.”

Hans van Engelen, Res2 CEO, said: “By utilising the iPort suite and the content available via Travelport’s Travel Commerce Platform we can overcome many of the challenges an airline faces today with their passenger and operational processes. This agreement will provide WOW air with a departure control system that supports their business model perfectly. We are excited to support WOW air in delivering the cheapest flights together with memorable service all the way.”

Dan Westbrook, Vice President and General Manager, Travelport Air Commerce Technologies said: “Travelport welcomes WOW air as our latest iPort customer and we look forward to helping the airline drive growth through our Travel Commerce Platform.”

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[1] Res2

## About WOW air

WOW air is an Icelandic low-cost carrier that was founded in November 2011. WOW air is committed to “providing the cheapest flights to and from Iceland, but doing so with a smile and providing a memorable service all the way”. The airline operates services to a total of 23 destinations in Europe, the USA, and Canada using a brand new fleet of low-emission A320, A321 and A330 aircraft.

## About Res2 and iPort

Res2 is based in de Meern, the Netherlands, close to the historic city of Utrecht. Res2's core business is the airline IT industry. Their main focus is the creation and further development of iPort, an airport handling system and DCS. Res2 is a quickly growing company with an expanding customer base of small to mid-size airlines, airports and ground handlers globally.

## About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world’s leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

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