

Three leading travel agencies in Indonesia to migrate to Travelport's travel commerce platform

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Travelport (NYSE:TVPT), a leading travel commerce platform, and Travelport Indonesia, Travelport's third party distributor in Indonesia, today jointly announce new multi-year agreements signed with three of Indonesia's leading travel agencies – **Dwidayatour**, one of Indonesia's largest travel agencies servicing globally renowned companies including Radius Travel; **Panorama Tours Indonesia**, an award-winning travel management company; and **Smiling Tours and Travel Service**, one of Indonesia's leading travel management experts established in 1967 and manages a strong clientele base including American Express.

Under these significant new agreements, all three travel agencies will migrate to Travelport's award-winning travel commerce platform. The agencies will be utilising the innovative Travelport Smartpoint point-of-sale solution where they will have access to unrivalled travel content – including branded fares and ancillaries from the world's leading airlines and low cost carriers, and over 650,000 hotel properties and 36,000 car rental locations.

According to Euromonitor, Indonesia has the world's fourth largest middle class, trailing only behind China, India and the USA. The country is also projected to be the fastest growing travel market in the Asia-Pacific region, with gross bookings increasing 51% from a small base to US\$17.5 billion by 2017^[1].

Royanto Handaya, CEO, Panorama Tours, comments: "We realised that in order to improve and upgrade the level of service to our customers, we have to work with a strategic

partner that is able to provide the latest in technology solutions. We believe that Travelport is the most advanced in this area.”

Anthony Akili, President and CEO, Smailing Tours and Travel Service, comments: “It is difficult to stay competitive in this fast-changing industry unless you have leading technology to support your operations. We believe Travelport’s extensive offering within their travel commerce platform has what we need to stay on top.”

Mark Meehan, Managing Director, Asia-Pacific, Travelport, further added: “We are delighted that these leading agencies have decided to join the Travelport family. Indonesia is one of the fastest growing countries in the Asia-Pacific for travel and a strategically important region for Travelport. We look forward to working with our distributor to further expand Travelport’s presence in the country.”

Commenting on these new agreements, Raymond Setokusumo, Director, Travelport Indonesia said: “I am pleased that Dwidayatour, Panorama Tours and Smailing Tours believe in the technology and service support we will bring to assist with their expansion in this region.”

[1] Phocuswright: Asia Pacific Online Travel Overview Eighth Edition

About Dwidayatour

Dwidayatour is travel agent that was established on 19 July 1967 and headquartered in Jakarta. It has more than 80 branches in most of the major cities of Indonesia. Dwidayatour offers various travel products and services including air ticket and hotel reservation, 24 hours emergency service, foreign exchange, travel documents, MICE, leisure program, travel insurance, online booking and mobile apps. “Making Travel Easy” and “Guarantee The Best Services that is easy, fast and complete” are tagline of the company represent the commitment of Dwidayatour to be a convenient solution for a high quality and unforgettable journey as well as a trusted travel partner.

About Panorama Tours

After establishing the business and transportation inbound, outbound Panorama Group added business which was then named PT Panorama Tours Indonesia in 1998. This addition makes Panorama Group into a group of travel companies and tour the most integrated in Indonesia. PT Panorama Tours Indonesia grown to become the market leader and be the travel and tourism management company that has won numerous awards through innovation and expansion of such expansion; nine awards Corporate Image Awards in a row as companies Tour & Travel with the best image and reputation in Indonesia for the period 2008-2016, eight awards Indonesia Travel & Tourism Award as the Best Outbound Travel Agent in Indonesia, Ten record museum WORLD record-INDONESIA (MURI), Three Digital Marketing Awards and Social Media Awards as Great Performing Websites and Great Performing Brand in Social Media, service Quality Awards in 2016 as a company tour & travel assessed their own customers as the best in service, Superbrand and Most Valued Brands as a company tour & travel who rated customer and observers managed to show the world, that Panorama Tours has a high value to customers, employees, the environment and communities and hundreds of other awards from the government, tourism board, independent institutions, and others to prove that Panorama Tours has been a strong player in tourism industry.

About Smailing Tours and Travel Service

SMAILING TOUR & TRAVEL is the leading travel management expert in Indonesia offering 24-hour service, business process consulting, and also travel policy analysis and control. We provide great supplier advice and consulting with 24/7 travel tracking service and emergency assistance. Equipped with integrated international and domestic flight reservation and quick delivery system, we cater both first class and budget travellers.

For 40 years Smiling Tour & Travel has maintained its position in the list of top five travel agents in Indonesia. We are justifiably proud of our reputation as leaders within our industry for the provision of reliable, professional, yet friendly service to our clients. We are the leaders in the sense that we have always been innovative and known to be trendsetters in introducing new products and services.

As for the future, you can rest assured that you will see our team of more than 500 dedicated professionals continue to provide superior travel services to you, your staff and your family. Our exceptional strength is that we know how to create the right products for each and every client, whatever the purpose.

About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

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