Travelport

AvA Airways enhances ground and flight operations by adding Travelport's iPort departure control system

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Travelport's technology helps increase efficiency of airline operations

Travelport (NYSE:TVPT), a leading Travel Commerce Platform, today announced that AvA Airways, a new airline expected to offer service later this year to 15 countries within the Caribbean and North America, has chosen Travelport's iPort departure control system (DCS) technology to provide the regional airline start-up with industry-leading ground handling services.

iPort is the most efficient and flexible DCS technology currently available to drive high performance in travel operations. Over 45 airlines and ground handling companies, at more than 160 airports worldwide, have chosen Travelport's iPort DCS. AvA Airways will use iPort's DCS, load control, internet check-in, and iSales capabilities to increase efficiencies and support the airline's ancillary sales policy.

"Travelport iPort provides AvA Airways seamless automation and integration of the vital on-ground services needed to provide customers with a trouble-free travel experience," said Dan Westbrook, Travelport's vice president and general manager for Air Commerce Technology.

"As a new airline, we recognized it was critical for our short- and long-term success to find the industry's most robust and easiest to operate DCS technology. Based on these criteria, iPort was the obvious choice for us," said Olivier Arrindell, chairman of AvA Airways.

Developed in collaboration with airport handling system leader, Res2, iPort is a web-based application which delivers commercial and operational advantages to both airlines and ground handlers by streamlining departure operations, centralizing load control, and improving the traveler experience at the airport.

Built on agile, thin client architecture, iPort deploys rapidly and is cost-effective to maintain. Companies using iPort can handle multiple airlines simultaneously, connecting airlines and ground handlers to one central system. iPort helps ground handlers reduce IT costs and increase airport adoption and acceptance.

Compatible with any passenger service system (PSS), iPort not only streamlines IT processes for airlines, but also provides passengers with a convenient self-serve check-in process through all channels, on-site and online. iPort's flexibility improves the customer experience and reduces airport congestion.

For more information about iPort and other airline IT solutions, visit https://www.travelport.com/solutions/airlines

About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world's leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over $2.5 billion in 2018, Travelport is headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

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