

Cape Verde agents receive access to Azores Airlines transatlantic fares via Travelport

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Travelport (NYSE: TVPT), a leading Travel Commerce Platform, today announced that Azores Airlines powered by SATA has implemented e-ticketing for Travelport’s agents in Cape Verde, enabling them to book and process flights on the new transatlantic route from Praia to Providence, USA in a more efficient and timely way.

IATA estimates that airlines can save \$3 billion annually if using e-tickets only^[1], enabling them to offer more competitive fares to passengers. Through Travelport’s Electronic Transitional Automated Ticketing (ETAT) system agents will be able to securely issue, amend and reconcile e-tickets, outside of the standard bank settlement plan (BSP) process. This relieves the airline and travel agents of a tremendous administrative burden and associated costs while providing a faster, convenient and more flexible ticketing experience, especially when travellers require a change in their itinerary.

António Loureiro, Country Manager for Spain and Portugal at Travelport, commented: “Azores Airlines participation on the ETAT system is an example of driving travel agent performance by improving efficiency and empowering travel experiences. We live in an experiential world and our fast, intelligent real-time search, pricing, booking, change and payment options facilitate personalised itinerary creation across all touchpoints.”

Gavin Eccles, SATA Azores Airlines Chief Commercial Officer commented: “Partnering with Travelport to implement ETAT for Cape Verde’s agents provides us with an excellent opportunity to connect to the growing US, Canada and Europe market and make booking flights

easier for the local travel trade. Enabling travel agents with an efficient way of booking Azores Airlines fares on the new routes from Praia to Boston, Providence, Toronto, Azores, Madeira, Lisbon, Oporto, Barcelona, Frankfurt, London and other interline destinations in USA, Canada and Europe.”

[1] <http://www.iata.org/whatwedo/stb/Pages/e-ticketing.aspx>

About Travelport

Travelport is the technology company which makes the experience of buying and managing travel continually better. It operates a travel commerce platform providing distribution, technology, payment and other solutions for the global travel and tourism industry. The company facilitates travel commerce by connecting the world’s leading travel providers with online and offline travel buyers in a proprietary business-to-business (B2B) travel platform.

Travelport has a leading position in airline merchandising, hotel content and distribution, car rental, mobile commerce and B2B payment solutions. The company also provides IT services to airlines, such as shopping, ticketing, departure control and other solutions. With net revenue of over \$2.5 billion in 2018, Travelport is headquartered in Langley, U.K., has over 3,700 employees and is represented in approximately 180 countries and territories.

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