



We're redefining ticket re-pricing technology

Decrease pricing errors, improve airline efficiency

The complex manual ticket re-price and reissue process can lengthen your airline's customer service queues, lower customer satisfaction, and create potential revenue loss. With Travelport Rapid Reprice, we're transforming this complex process to less than a minute with speed and accuracy - dramatically improving efficiency and overall service to your customers.

Travelport Rapid Reprice enables your staff to recalculate a fare to reflect appropriate rules, taxes, additional collections, refunds, or change fees - in any currency regardless of where a ticket is issued. Additionally, when passengers change their own itinerary, Rapid Reprice uses industry standard messaging to send and return requests between the Rapid Reprice engine and your reservations system. The end result is a newly calculated and accurate fare reflecting all pricing changes and fees.

Creating a stronger competitive edge

The first solution of its kind worldwide, Travelport Rapid Reprice revolutionized re-issue processing and continues to set industry standards.

- Preserves 13 months of live historical fare and rule data
- Maintains full compliance with ATPCO rules and automation standards
- Processes up-to-date tax application
- Manages irregular operations more effectively and reduces overuse of waivers
- Re-prices single or multiple passenger itineraries
- Integrates easily with host system providers for rapid ROI

Add-on options make for a more effective experience

On its own, Travelport Rapid Reprice is a powerful re-issue tool. When enhanced with add-on options like Internet accessibility or Travelport's shopping technology, it becomes an invaluable resource. Your agents and travelers alike will appreciate expanded features and ease of use to quickly and effortlessly change travel plans.

Changing the way your customers manage their travel plans

The optional rebooking module provides Travelport Rapid Reprice with a turnkey front-end graphical user interface (GUI) application designed to easily integrate with your website. This makes it quick and easy for your customers to help themselves when changing travel plans and reduces call center volumes.

In addition, the administration tool lets you create unique business rules by storefront (market, region, country or airport). This capability lets you manage how and when a ticket can be re-issued so you never have to worry about ineligible tickets.

- Constructs branded pages, including error messages
- Supports multiple forms of payment
- Features multiple languages and currencies
- Invokes powerful re-pricing filters, including refund restrictions
- Performs across airline kiosks, call centers and websites
- Works in conjunction with Travelport Rapid Reprice Select

Get five results with one entry

Travelport Rapid Reprice Select expands your capabilities by delivering multiple re-issue possibilities. Also a stand-alone solution, Rapid Reprice Select combines Travelport shopping technology with the processing power of Rapid Reprice to return up to five alternate low-fare itinerary options in a single entry. Each option returns a completely recalculated re-issue price to further expedite the re-issue process and increase customer satisfaction.

Improving efficiency and protecting your revenue

- Functions across all of your business channels - from your call centers to your website, self-service kiosks and GDS participation, tickets can be re-priced and re-issued in any currency regardless of where a ticket is issued
- Automatically compares the original and revised itinerary through a single entry, and returns the recalculated fare with additional collection, refund, change or cancel fees
- Searches all published, private and negotiated fares filed via the Airline Tariff Publishing Company (ATPCO) and SITA
- Processes transactions using SITA and ATPCO fare and rule categories for voluntary changes and voluntary cancels, and ATPCO rules data for net fares, private fares and fare-by-rule
- Offers a dynamic waiver tool allowing your airline to immediately respond to irregular operations by overriding voluntary changes and voluntary cancels, thereby helping to prevent the overuse of waivers
- Uses a diagnostic and analysis tool to ensure re-priced itineraries comply with your re-issue and refund policies

Delivering the global standard in ticket re-pricing technology

To learn more about Travelport Rapid Reprice and other leading solutions to strengthen your shopping and pricing portfolio, contact your Travelport representative or email: airline.marketing@travelport.com

