



# We're taking airline operating efficiency to a new level

## Is your technology hindering your check-in and load control processes?

To deliver exceptional travel experiences, airlines need agile check-in processes, simplified yet accurate load control and consistent on-time departures. If your current technology is draining efficiency from these areas of your operation, more cost-effective and time-sensitive features could boost your check-in, load control and departure performance.

Travelport's iPort Departure and Load Control Suite is streamlining and simplifying your passenger's experience at the airport - and simultaneously driving down IT costs and training time to increase overall efficiency. Through its intuitive work flows and its advanced technical design, you can count on Travelport's world class departure and load control performance for your operation.

## Simplified processes and efficiency are everything

The iPort Departure and Load Control Suite optimizes mission critical airport processes in powerful ways:

- A fully automated graphical user interface (GUI) leads your staff through intuitive workflows, reduces training time and promotes an increase in productivity, speed and accuracy.
- Enhancements are delivered continuously, without disruption to airport operations.
- The rapid deployment to a common- and non-common-use environment is a one-of-a kind proprietary technical solution, making it easy to streamline operations and enter new regions.

## Rich functionality in passenger processing

- Experience more efficient departure control and simplified load control processes through a solid technical base that delivers top-class performance and excellent system availability.
- Ensure load accuracy with improved decision support, and fully automated weight and balance calculations and validations.
- Reduce total cost of ownership through lower maintenance and production costs, better quality support and reduced IT risk.
- Automatic validation of passenger information and travel documents determines travel eligibility; coupled with an intuitive check-in process provides passengers with a seamless travel experience.

## A load control system for all processes

This application provides the flexibility for local or centralized load control processes using well designed features that allow load controllers the ability to handle multiple flights simultaneously, and load distribution through a simple 'click and drop'.

## Adding more value through iServices

As part of the iPort Departure and Load Control suite, we offer additional components through iServices that can raise your level of passenger convenience including:

**Web check-in** can be customized to frame the iPort web pages in your airline's website, using your logo and style, thus providing full transparency to your traveler.

Additionally, Web check-in is always synchronized with other iPort processes at the airport or other locations allowing travelers the ability to change seat assignments and issue boarding passes from various devices such as a printer or smartphone.

**Kiosk** is your easy-to-use customer check-in solution designed to lower overhead costs and eliminate long lines at the check-in counter. Easy to deploy, the Kiosk expedites the check-in process, plus provides additional opportunities to sell ancillary services.

**Bag drop**, newly deployed at the Amsterdam Airport Schiphol, allows travelers to check-in their baggage at an automated baggage drop off point. Once the boarding pass is scanned, the luggage is weighed, and if approved, the bag drop device prints a baggage label and a receipt.

**iSales** is your complete software suite that centralizes and fully integrates all your sales components throughout all channels - airport ticket counter, Web check-in, kiosk, and bag drop - creating a consistent experience for your traveler. You can also control the type of items, pricing and other parameters, differentiating by various criteria such as route, sales channel, passenger type and more.

## A consistent departure control system for check-in and boarding

The iPort modular, thin-client departure control application gives you all of the elements needed for consistent passenger handling:

- Define passenger and baggage information at check-in to expedited departure processes and prevent delays.
- Productivity grows and customer satisfaction rises with reduced wait times and on-time departures.



## Reaching new heights in departure and load control efficiency

For more information about the iPort Departure and Load Control Suite, contact your Travelport account manager or contact: [airlineenquiries@travelport.com](mailto:airlineenquiries@travelport.com)

